

## Clientware CRM and Clientware Pro Product Feature Comparison

Feature	ClientWare CRM	ClientWare Pro
<b>Contacts</b>		
Activity summary	a	a
Contact information	a	a
Relationships	a	a
Custom fields	a	a
Recurring dates	a	a
Contact lists	a	a
Messaging	a	a
Notes	a	a
Word merges	a	a
File links	a	a
Envelopes/labels	a	a
Advanced search features	a	a
Flagging/collaboration	a	a
Export contact data to 6 external file types	a	a
<b>Task Management</b>		
Non-chargeable tasks	a	a
Chargeable tasks		a
Tasks Viewer	a	a
Project/task templates	a	a
<b>Charges</b>		
Time or disbursement charges created on the fly		a
Task clock		a
Review Charges		a
Ability to create history notes from charges (.and vice versa)		a
<b>Billing</b>		
Project and Task billing		a
Interim, final and draft invoices		a
Client account analysis		a
Payment processing		a
No re-load historic WIP analysis		a
No re-load historic AR analysis		a
<b>Reports</b>		
Multiple aged WIP reports		a
Aged AR reports by client		a
Combined aged WIP/AR		a
Sales analysis reports		a
Production statistics		a